



We are here to help!  
**FILE A COMPLAINT**

File your complaint as soon as possible.

File Online:

[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

Request a Complaint Form:

**1-877-888-4877**

(weekdays between the hours of 8:30 am - 5 pm)

or Email:

[healthcare@attorneygeneral.gov](mailto:healthcare@attorneygeneral.gov)



*Office of Attorney General  
Commonwealth of Pennsylvania*

 /PAAttorneyGen

 /PAAttorneyGen



Protecting Your  
Civil Rights as a Patient

**HEALTH  
EQUITY**

**Health Care Section**  
Pennsylvania Office of Attorney General





**Michelle A. Henry**  
Attorney General

*Access to fair, equal, and adequate health care is a fundamental right for every Pennsylvanian. As the Commonwealth's chief law enforcement officer, I am committed to fighting health inequities that stop healthcare from reaching all the Pennsylvanians who need help. My Office advocates for those who have experienced inequitable treatment by healthcare organizations. If you believe that you have been treated in an unjust, unequal or unfair manner, please reach out to our Health Care Section to file a complaint.*



## MISSION STATEMENT

The Health Care Section safeguards the rights of all Pennsylvanians to receive fair, equal, and adequate health care, regardless of race, color, ethnicity, national origin, sex, gender identity, sexual orientation, income, genetic information, age, disability, and religion. We advocate for those experiencing inequitable treatment by healthcare organizations, including hospitals, doctors' offices, insurance companies, and pharmacies.

If you feel you have been treated unfairly by a health care company - like a hospital, doctor's office, insurer, or pharmacy - contact our office. We will seek fair resolution of your issue. Where necessary, we will also bring legal action on the part of the Commonwealth to protect the rights of all Pennsylvanians.



Inequitable treatment may include:

- Unjust denial of medical treatment,
- Medical policies and practices applied differently to other patients with a different identity than yourself,
- Medical staff's dismissal of your concerns about treatment, medication, or pain, and
- Improperly charged or overcharged medical bills.



*Our team is experienced and will handle your case and private information with care.*