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FIRST JUDICIAL DISTRICT OF PENNSYLVANIA
CIVIL TRIAL DIVISION

COMMONWEALTH OF PENNSYLVANIA

By Attorney General Josh Shapiro : Case No. 210301265

:

Plaintiff,

:

v.

:

Retrieval-Masters Creditors Bureau, Inc., : a New York corporation, d/b/a :

American Medical Collection Agency, :

:

Defendant. :

# CONSENT PETITION FOR FINAL DECREE BETWEEN COMMONWEALTH OF PENNSYLVANIA AND DEFENDANT RETRIEVAL-MASTERS CREDITORS BUREAU, INC.

Plaintiff, the Commonwealth of Pennsylvania, Office of Attorney General by Attorney General Josh Shapiro and Retrieval-Masters Creditors Bureau, Inc., d/b/a American Medical Collection Agency, have agreed to the stipulations and terms of this Consent Petition ("Consent Petition") without admission of any facts or liability of any kind as alleged in Plaintiff's civil enforcement action.

#### A. PARTIES

1. Plaintiff is the Commonwealth of Pennsylvania, Office of Attorney General by Attorney General Josh Shapiro ("Plaintiff" or "Attorney General" or part of "States" or "Participating States"). The Attorney General is authorized to enforce the State's consumer

Page Case 1D: 210301265 Control No.: 21031108 protection laws and applicable Personal Information Protection laws as alleged in Plaintiff's civil enforcement action and for convenience, noted here in Appendix A.

2. Defendant Retrieval-Masters Creditors Bureau, Inc. ("RMCB" or "Defendant") is a New York corporation with its principal place of business located at 200 Pemberwick Road, Greenwich, CT 06831. Previously Defendant's principal place of business was 4 Westchester Plaza, Suite 110, Elmsford, NY 10523. As further detailed and stipulated below, Defendant also conducts business under the assumed name American Medical Collection Agency (AMCA).

#### **B. DEFINITIONS**

- 3. "Consumer Protection Acts" refers to the relevant state laws of the Participating States as cited in Appendix A.
- 4. "Business Associate" shall be defined in accordance with 45 C.F.R. § 160.103 and refers to a person or entity that provides certain services for or performs functions on behalf of "Covered Entities," and requires access to Protected Health Information to provide such services or perform such functions.
- 5. "Controlling interest" shall be defined as the holding of a majority or any degree of the ownership of a business sufficient to give the holder a means of exercising control over the management or operations of the business.
- 6. "Covered Entity" or "Covered Entities" shall be defined in accordance with 45 C.F.R. § 160.103 and is a health care clearinghouse, health plan, or health care provider that transmits health information in electronic form in connection with a transaction for which the United States Department of Health and Human Services has adopted standards and on whose behalf Defendant engaged in debt collection activities.

- 7. "Data Breach" refers to the intrusion into the Defendant's computer systems disclosed by the Defendant on or about June 2019 when Defendant announced that an unauthorized user had gained access to Defendant's internal system between August 1, 2018 and March 30, 2019.
- 8. "Effective Date" shall be April 12, 2021.
- 9. "HIPPA" shall mean "Health Insurance Portability and Accountability Act of 1996, Public Law 104-191, and its implementing regulations, 45 C.F.R. §§ 160, 162, and 164," and includes (a) the "HIPAA Privacy Rule," which shall refer to the HIPAA Regulations that establish national standards to safeguard individuals' medical records and other Protected Health Information as defined at 45 C.F.R. Parts 160 and subparts A and E of Part 164 and (b) the "HIPAA Security Rule" shall refer to the HIPAA regulations that establish national standards to safeguard individuals' Electronic Protected Health Information as defined at 45 C.F.R. Parts 160 and subparts A and C of Part 164.
- 10. "MDL" means the pending multi-district litigation, In re: American Medical Collection Agency, Inc., Customer Data Security Breach Litigation, 2:19-md-02904-MCA-MAH (D.N.J.) before Judge Madeline Arleo.
- 11. "Minimum Necessary Standard" shall refer to the requirements of the Privacy Rule as defined in 45 C.F.R. §§ 164.502(b) and 164.514(d).
- 12. "Participating States" or "States" refers to the states identified in Appendix A which is incorporated here for all purposes.
- 13. "Personal Information" or "PI" shall have the same definition as "Personal Identifying Information" as set forth in the Personal Information Protection Acts of the Participating States.

- 14. "Protected Health Information" or "PHI" is defined in accordance with 45 C.F.R. § 160.103.
- 15. "Personal Information Protection Acts" refers to the state laws of the Participating States as cited in Appendix A.
- 16. "Security Event" shall mean any compromise, or threat that gives rise to a reasonable likelihood of compromise, by unauthorized access or inadvertent disclosure impacting the confidentiality, integrity, or availability of Personal Information of consumers where such Personal Information is held or stored within Defendant's networks, including but not limited to a data breach.
- 17. "Servers" refers to the physical computing device(s) used by Defendant to process, store and/or communicate data by and between multiple devices, including external devices as described by Defendant in its supplementary CID production of August 11, 2020.
- 18. "Third-Party Assessor" refers to an individual qualified as a Certified Information Systems
  Auditor or as a Certified Information Systems Security Professional who has at least five
  (5) years of experience evaluating the effectiveness of information system security or
  computer networks of Covered Entities.

#### C. STIPULATIONS

- 19. Plaintiff and Defendant agree to and do not contest the entry of this judgment and further agree that this Court has jurisdiction over this matter and waive all rights to appeal or otherwise challenge or contest the validity of this Consent Petition.
- 20. On or about June 2019 Defendant disclosed that an unauthorized user had gained access to Defendant's internal system between August 1, 2018 and March 30, 2019. The Defendant's system included records with the personal information of over 20 million individuals from

whom Defendant was attempting to collect a debt on behalf of various medical providers. The information in these records included names, dates of birth, social security numbers, financial information, and medical information of over 20 million individuals. On or about June 6, 2019, Defendant began mailing notice of the Data Breach to over seven million consumers. These notices offered consumers credit monitoring for a two-year period.

- 21. On the date that Defendant disclosed the Breach its principals were as follows: Russell H. Fuchs, President, Chief Executive Officer, Treasurer, Secretary, and Jeffrey S. Wollman, Chief Financial Officer (hereafter "Principals").
- 22. Defendant engaged in debt collection, and its debt collection activities included collection of medical debt under the trade name American Medical Collection Agency on behalf of Covered Entities as defined by HIPAA. As such, Defendant functioned as a Business Associate subject to the requirements of HIPAA and its Privacy Rules and Security Rules.
- 23. At all times relevant to this matter Defendant engaged in trade and commerce affecting consumers in the Participating States. Therefore, Defendant is subject to the States' consumer protection laws and applicable Personal Information Protection laws of the Participating States (see Appendix A).
- 24. The terms of this Consent Petition reflect a good faith agreement between Defendant and the Participating States to resolve the States' claims against Defendant related to the Data Breach. Defendant has agreed to enter into separate judgments with substantially similar terms with each of the Participating States. Further, Defendant has agreed to make a total payment of \$ 21 million to the Participating States and the specific amount ordered by this judgment is recited below in paragraph 45. Plaintiff has agreed to release claims related to the Data Breach against Defendant as specifically recited below.

# PROCEDURAL HISTORY IN RELATED BANKRUPTCY

- On or about June 17, 2019, Defendant filed a Chapter 11 petition, Voluntary Pet. for Non-Individuals Filing for Bankruptcy, In re: Retrieval-Masters Creditors Bureau, Inc., June 17, 2019, Doc. 1 19-23185-rdd (S.D.N.Y.) (hereafter "the Bankruptcy Proceeding" or "Defendant's Bankruptcy Proceeding"). For purposes of that proceeding Bradley E. Scher was appointed to serve as Defendant's Chief Oversight Officer. Subsequently, Defendant and the States of Indiana and Texas filed a Joint Motion to Adjourn Certain Motions Sine Die and Approving Related Agreement in the bankruptcy court commemorating the parties' agreement to proceed with the states' request for Defendant to produce documents related to their investigation of the Data Breach.
- 26. On March 19, 2020, Defendant filed a Motion to Dismiss with structured settlement which was subsequently granted by the Bankruptcy Court.
- Prior to entry of the order dismissing Defendant's Bankruptcy Proceeding, Defendant filed Notice in the Bankruptcy Court of the proposed settlement terms reflected in this Consent Petition. After due consideration, on October 27, 2020, the court entered the attached Order Pursuant to Fed. R. Bankr. P. 9019(a) Approving Settlement and Authorizing Acceptance of Form of Agreed Final Judgment Between the Debtor and Participating State Attorneys General approving of these terms and of their filing and further ordered that "... for the avoidance of doubt, Debtor's principal, Russell Fuchs, is authorized to execute the Judgment on behalf of Debtor, and that State Courts have jurisdiction to enter any Judgment that is signed by Debtor, Debtor's counsel and the appropriate representative for the respective State." (see, Appendix B).

#### D. INJUNCTIVE RELIEF

#### a. Compliance with State and Federal Laws

28. Defendant shall comply with the Consumer Protection Acts, the Personal Information Protection Acts, and the HIPAA Privacy and Security Rules, to the extent they each are applicable to the Defendant, in connection with its collection, maintenance, and safeguarding of Personal Information and Protected Health Information from any future breach of security involving the unauthorized disclosure of PI or PHI. As part of compliance with the Consumer Protection Acts, the Defendant shall not make any misrepresentations to consumers or to Covered Entities about the extent to which the Defendant can maintain the privacy and security of PI or PHI.

#### b. Information Security Program

- 29. To the extent that Defendant or its Principals currently or in the future manage or have principal responsibility or oversight for data security or privacy compliance in a business or have a controlling or managing interest in a business which collects or maintains Personal Information or Protected Health Information, they shall within sixty (60) days of the effective date develop, implement, and maintain a written information security program ("Information Security Program" or "Program") that is reasonably designed to protect the security, integrity, and confidentiality of PI and PHI that they collect, store, transmit, and/or maintain. At a minimum, the Program shall include the information security requirements in Paragraphs 30 through 33 below.
- 30. The Program must be documented, in writing, and must contain administrative, technical, and physical safeguards appropriate to (i) the size and complexity of the business; and (ii) the sensitivity of the PI and PHI that Defendant collects, stores, transmits, and/or maintains.

- 31. The Program shall permit users access to PI and PHI only to the extent necessary for each user to perform job functions and assignments.
- The Program shall require the employment of a person who will serve the function of a Chief Information Security Officer (CISO) with responsibility to implement, maintain, and monitor the Program. The CISO shall have appropriate training, expertise, and experience in the field of information security to oversee the Program and further, will be charged with regular and direct reporting to the Chief Executive Officer regarding the status of the Program, the security risks faced, resources required for implementation of the Program, and the security implications of Defendant's business decisions. At a minimum, the CISO shall provide a written report to the Board or Chief Executive Officer and Chief Financial Officer on a quarterly basis.
- The Program shall include a documented written incident response plan to prepare for and respond to any future Security Events. At a minimum, this plan shall provide for the following phases of a response: Preparation; Detection and Analysis; Containment; Notification and Coordination with Law Enforcement and Regulators; Recovery; Consumer Notification and Remediation; and Post-Incident Analysis.

### c. Information Security Program Assessment

Within one hundred twenty (120) days of the Effective Date and annually for seven (7) years thereafter, with respect to any business which Defendant owns, has a controlling interest in, manages, or controls, Defendant shall obtain an annual assessment of its Program pertaining to the collection, storage, maintenance, transmission, and disposal of PI and PHI from a Third-Party Assessor.

- 35. The Third-Party Assessor shall prepare a report of findings ("Report") and such report must
  - include an assessment of Defendant's compliance with each of the requirements of this
  - Consent Petition; an assessment of Defendant's response to any Security Events which
  - may have occurred since the Effective Date; and documentation of the basis of the Report.
- 36. Each report shall be provided to the Connecticut Attorney General no later than fifteen (15)
  - days after its completion. The Attorney General's office shall, to the extent permitted by
  - state law, treat each report as exempt from disclosure as applicable under the relevant
  - public records laws of its state, provided that the Attorney General may provide a copy of
  - each report to any of the Participating States which request the report. Each participating
  - State requesting the report shall, to the extent permitted by its State's law, treat such report
  - and letter as exempt from disclosure as applicable under the relevant public records laws
  - of the requesting State.

# E. COOPERATION WITH ATTORNEY GENERAL

- 37. IT IS FURTHER ORDERED that Defendant shall cooperate in good faith with the
  - Plaintiff in connection with any other investigation or litigation related to or associated
  - with the Data Breach described in Plaintiff's Complaint. More specifically, Defendant and
  - its Principals' cooperation shall include, but not be limited to, the following:
    - a. Responding to all reasonable inquiries for information from the State;
    - b. Providing documents and other materials, including records and other
      - tangible evidence reasonably requested by the States, including documents
      - which Defendant was ordered to produce to MDL Parties pursuant to the
      - order entered on June 17, 2020 in the Bankruptcy Proceeding (Order
      - Granting Joint Motion and Determining, On Conditions Set Forth Herein,

That the Automatic Stay Does Not Prevent Service Of Third Party Subpoenas On The Debtor).

- c. Providing the State with access to the Servers including access so that these can be imaged at the expense of the States and at a date and time agreed to by the Parties;
- d. Providing truthful declarations, affidavits, certification, and written testimony that may be reasonably requested by the State;
- Appearing, or causing its Principals to appear, and provide truthful testimony in interviews by telephone or video conferencing including at any trial, deposition, or other proceeding, without the service of a subpoena, as may be reasonably requested by the Attorney General's Office and at the expense of the Attorney General's office; and
- f. Making a good faith effort to cause or otherwise facilitate its Chief Oversight Officer, employees, representative or agents to similarly appear and provide testimony including by providing the State with contact information (e.g. address, email address and cell phone number) of such employees, representatives or agents.
- 38. For the avoidance of doubt, Defendant's obligation agreed to in the preceding paragraph is intended to incorporate the requirements of the June 17th Order such that:
  - a. Defendant shall promptly produce to the States copies of all electronically stored information and all hard copy documents in repositories, in each case in its possession that may contain documents or information responsive to the Subpoenas issued by the MDL parties as identified in the June 17th

Order. Provided, however, that this paragraph requires Defendant to produce only such documents and information as Defendant produced to the MDL Parties and that production to the Participating States will be coordinated with the States of Indiana, Connecticut and Texas which, in accordance with their respective state laws and procedures, will make the documents available to other states. In the event that a single production to the States will require Defendant to incur costs in excess of \$1,000.00 or that the total costs of all production pursuant to this paragraph require Defendant to incur costs in excess of \$ 2,500.00, Defendant will provide notice of such to the States of Indiana, Connecticut and Texas prior to incurring such. Defendant and these States agree to confer regarding mutually acceptable options to reduce or eliminate such costs for the Defendant, including, but not limited to, modifying the production request, finding alternative means of production, and/or the States bearing such costs. If Defendant and these States are unable to agree regarding a mutually acceptable means to reduce or eliminate such cost, the Participating States shall not deem Defendant's failure to produce a failure to cooperate as required by this Section.

- b. Defendant shall preserve all repositories that may contain documents responsive to the Subpoenas.
- c. Further, this specific production shall be deemed a supplementary response to the Civil Investigative Demand (CID) issued to the Defendant by the State of Indiana on June 10, 2019 subject to the relevant state law including

the confidentiality protections of that state and any disputes which may arise regarding compliance with the CID or the rights and obligations of the Parties shall be determined by the appropriate state court of the issuing state consistent with the terms of this Consent Petition.

- Defendant shall maintain the Servers in a secure manner at the locations disclosed in Defendant's supplemental CID response of August 2020. In the event that Defendant intends to relocate the Servers from locations reported in that response, Defendant shall provide notice of that proposed relocation to the Attorneys General of Indiana, Connecticut, and Texas at least ten (10) business days prior to that relocation. In the event that Defendant loses ownership, leasehold, or control of such location or that the Servers are damaged, destroyed or compromised, Defendant shall provide notice and details promptly to the Attorneys General of Indiana, Connecticut, and Texas.
- 40. Defendant shall securely maintain all documents, reports, and records containing information or data evidencing and related to the Data Breach including data which reflects:
  - a. the names and related or associated information of all consumers whose information was compromised in the Data Breach (Consumer Information);
  - b. the policies and procedures related to any aspect of Defendant's information security program as it existed prior to the date of the Data Breach;
  - logs, internal, and external communications related to data security issues
    or concerns including communications with or regarding the Covered
    Entities on whose behalf Defendant engaged in debt collection activities;
    and

- any audits performed by Covered Entities and communications to and from
   Covered Entities regarding the Data Breach or relating to data security.
- 41. IT IS FURTHER ORDERED that Defendant shall notify Plaintiff at least thirty (30) days prior to any change in the corporation that may affect compliance obligations arising under this Consent Petition, including, but not limited to: a dissolution, assignment, sale, merger, or other action that would result in the emergence of a successor corporation; the creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or practices subject to this Consent Petition; the proposed filing of a bankruptcy petition; or a change in the corporate name or address.

#### F. RELEASE

- 42. Plaintiff hereby releases Defendant and its Principals in their capacities as officers, directors, or employees of Defendant from any and all civil claims that the Attorney General could have brought that are related to and/or arising from the Data Breach, including but not limited to, any claims under the Consumer Protection Act, Personal Information Protection Act, and HIPAA. Nothing contained in this paragraph shall be construed to limit the ability of the Attorney General to enforce the obligations that Defendant, its officers, subsidiaries, affiliates, agents, representatives, employees, successors, and assigns have under this Consent Petition.
- 43. Notwithstanding any term of this Consent Petition, any and all of the following forms of liability are specifically reserved and excluded from the Released Claims:
  - any criminal liability that Defendant has or may have in the Participating
     State;
  - any civil or administrative liability that Defendant has or may have to the
     Participating State under any statute, regulation or rule not expressly

covered by the release in the preceding paragraph 42, including but not limited to, any and all of the following claims:

- 1. state or federal antitrust violations,
- 2. state or federal securities violations, and
- state or federal tax claims.
- 44. This release shall be binding only upon Defendant and does not extend to, release, cover, or in any way apply to any entities on whose behalf Defendant acted as an agent or Business Associate or on whose behalf it engaged in debt collection activities.

#### G. PAYMENT TO STATES

- 45. Judgment is hereby rendered against Defendant and in favor of the Plaintiff in the total amount of Five Hundred Thirty Seven Thousand Forty-Nine and 65/100 Dollars (\$537,049.65). Collection of this civil penalty is suspended subject to the provisions noted below:
  - a. The Plaintiff's agreement to suspend collection of this judgment is expressly premised on the truth and accuracy of all sworn statements, declarations, and related documents submitted to the Bankruptcy Court by the Defendant.
  - b. Suspension of judgment will be lifted if, upon motion by the Plaintiff, the Court finds that Defendant failed to disclose any material asset, materially misstated the value of any asset, or made any other material misstatements or omissions in its representations filed in the Bankruptcy Proceeding.
  - c. Suspension of judgment will be lifted if, upon motion by the Plaintiff, the Court finds that Defendant has failed to comply with the requirement of Section E, provided that prior to filing such motion, Plaintiff shall provide

Defendant with written notice of the alleged failure and fifteen (15) business days to cure the failure or provide a written response to include documentation of compliance.

d. If this suspension is lifted, the Judgment amount becomes immediately due and payable to Plaintiff.

#### H. NOTICES

- 46. Unless otherwise provided, any notices or documents required to be sent to the Parties pursuant to this Consent Petition (including requests related to the Cooperation requirements of the preceding Section E) shall be sent to the following address via overnight courier and electronic mail (unless after the Effective Date, a different address is communicated in writing by the party requesting a change of designee or address):
  - For the Attorney General: John Abel, Assistant Director for Multistate and Special Litigation, Strawberry Square, 15<sup>th</sup> Floor, Harrisburg, Pennsylvania 17120.
  - For Defendant: Richard D. Weinberg, Esq.; Morvillo Abramowitz, P.C.
     RWeinberg@maglaw.com; 565 Fifth Avenue, New York, NY 10017.

#### I. GENERAL PROVISIONS

- 47. The Participating States will to the extent practicable coordinate their requests for cooperation directed to the Defendant with the goal of avoiding unnecessary expense.
- 48. Defendant shall not transfer, sell, or use Consumer PI or PHI for any purpose, provided that this does not prohibit Defendant from complying with its requirements under law, nor

transferring PI to the owner pursuant to contract or PHI pursuant to a Business Associate Agreement.

- 49. The terms of this Consent Petition are not intended to be construed as an admission or concession or evidence of liability or wrongdoing on the part of Defendant.
- 50. Acceptance and entry of this Consent Petition is not an approval of any of Defendant's business practices and Defendant is enjoined from making any representations regarding such approval.
- Defendant will not participate in any activity to form a separate entity for the purpose of engaging in acts or practices prohibited by this Consent Petition or for any other purpose that would circumvent this Consent Petition.
- 52. Subject to the release included herein, nothing in this Consent Petition shall be construed to limit the authority of the State to protect the interests of the State or its citizens, or to enforce any laws, regulations, or rules against Defendant.
- 53. Subject to the release recited herein, this Consent Petition does not affect any private right of action that any consumer, person, entity, or federal, state, or local governmental entity may have against Defendant.
- Nothing in this Consent Petition waives or affects any claims of sovereign immunity by the Commonwealth of Pennsylvania.
- Defendant expressly waives any rights, remedies, appeals, or other interests related to a jury trial or any related or derivative rights under the Commonwealth of Pennsylvania or United States Constitutions or other laws as to this Consent Petition.
- 56. If any provision of this Consent Petition shall be held unenforceable, the Consent Petition shall be construed as if such provision did not exist.

- 57. This Consent Petition may be executed in counterparts that, together, will constitute one whole document.
- Within 30 days of this Consent Petition being entered as an Order of the Court, Defendant shall provide a copy of this Consent Petition to each of its officers and directors, owners, employees, and applicable agents. Once provided, Defendant shall, within 45 days of this Judgment's entry, provide a certification under oath to the State that affirms compliance with this paragraph.
- 59. All costs associated with this action and Consent Petition shall be borne by the party incurring same.
- 60. This Consent Petition sets forth the entire agreement between the parties.

#### JOINTLY APPROVED BY:

#### COMMONWEALTH OF PENNSYLVANIA OFFICE OF ATTORNEY GENERAL

JOSH SHAPIRO Attorney General

TIMOTHY R. MURPHY

Deputy Attorney General Attorney ID No. 321294

Commonwealth of Pennsylvania

Office of Attorney General

Bureau of Consumer Protection 1600 Arch Street, 3rd floor Philadelphia, Pennsylvania 19103 Telephone: (215) 560-2414 Facsimile: (215) 560-2494

Date: 2-27-21

# DEFENDANT, RETRIEVAL-MASTERS CREDITORS BUREAU, INC.

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By:	Jussell Freho	Date: 2/10/21
-	7	, ,

Russell Fuchs,

Chief Executive Officer, Treasurer, and Secretary

# RETRIEVAL-MASTERS CREDITORS BUREAU, INC.

Ву:	Date:
Ahmed M.T. Riaz, Esq. (PA Bar No. 209695)	
Schiff Hardin LLP	•
1185 6 <sup>th</sup> Ave., Suite 3000	
New York, NY 10036	
Telephone: (212) 753-5000	
Email: ariaz@schiffhardin.com	
Local Counsel for Retrieval-Masters Creditors But	reau, Inc.

Richard D. Weinberg, Esq. Morvillo Abramowitz, P.C. 565 Fifth Avenue New York, NY 10017 Telephone: 212.880.9485

E-mail: RWeinberg@maglaw.com

Lead Counsel for Retrieval-Masters Creditors Bureau, Inc.

# DEFENDANT, RETRIEVAL-MASTERS CREDITORS BUREAU, INC.

	Ву:	Date:	
	Russell Fuchs, Chief Executive Officer, Treasurer, and Secretary		
RETI	RIEVAL-MASTERS CREDITORS BUREAU, IN	<b>1C.</b>	
	Ahmed M.T. Riaz, Esq. (PA Bar No. 209695) Schiff Hardin LLP 1185 6 <sup>th</sup> Ave., Suite 3000 New York, NY 10036 Telephone: (212) 753-5000 Email: ariaz@schiffhardin.com	Date: 02/02/21	
	Local Counsel for Retrieval-Masters Creditors Bureau, Inc.		

Richard D. Weinberg, Esq.
Morvillo Abramowitz, P.C.
565 Fifth Avenue
New York, NY 10017
Telephone: 212.880.9485
E-mail: RWeinberg@maglaw.com
Lead Counsel for
Retrieval-Masters Creditors Bureau, Inc.

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# Appendix A

STATE	CONSUMER PROTECTION ACTS	PERSONAL INFORMATION PROTECTION ACTS & SECURITY BREACH
		NOTIFICATION ACTS
Arizona	Arizona Consumer Fraud Act, A.R.S. §§ 44-1521 et seg.	Ariz. Rev. Stat. § 18-552
Arkansas	Arkansas Deceptive Trade Practices Act, Ark. Code Ann. §§ 4-88-101 et seq.	Personal Information Protection Act, Ark. Code Ann. §§ 4-110-101 et seq.
Colorado	Colorado Consumer Protection Act, C.R.S. §§ 6-1-101 et seq.	Personal Information Protection, C.R.S. § 6-1-713.5; Security Breach Notification, C.R.S. § 6-1-716
Connecticut	Connecticut Unfair Trade Practices Act, Conn. Gen. Stat. §§ 42-110b et seq.	Safeguarding of Personal Information, Conn. Gen. Stat. § 42- 471; Breach of Security, Conn. Gen. Stat. § 36a-701b
District of Columbia	Consumer Protection Procedures Act, D.C. Code §§ 28-3901 et seq.	District of Columbia Consumer Security Breach Notification Act, D.C. Code §§ 28-3851 et seg.
Florida	Florida Deceptive and Unfair Trade Practices Act, Chapter 501, Part II, Florida Statutes	Florida Information Protection Act, Section 501.171, Florida Statutes
Georgia	Georgia Fair Business Practices Act, O.C.G.A. §§ 10-1-390 through 408	Georgia Personal Identity Protection Act, O.C.G.A §§ 10-1- 910 through 915
Hawaii	Uniform Deceptive Trade Practice Act, Haw. Rev. Stat. Chpt. 481A and Haw. Rev. Stat. Sect. 480-2	Security Breach of Personal Information, Haw. Rev. Stat. Ch pt. 487N
Idaho	Idaho Consumer Protection Act, Idaho Code §§ 48-601 et seq.	Identity Theft, Idaho Code §§ 28-51-104 et seq.
Illinois	Illinois Consumer Fraud and Deceptive Business Practices Act, 815 ILCS 505/1 et seq.	Illinois Personal Information Protection Act, 815 ILCS 530/1, et seq.
Indiana	Deceptive Consumer Sales Act, Ind. Code §§ 24-5-0.5 et seq.	Disclosure of Security Breach Act, Indiana Code §§ 24-4.9 et seq.
Iowa	Iowa Consumer Fraud Act, Iowa Code § 714.16	Personal Information Security Breach Protection Act, Iowa Code § 715C
Kansas	Kansas Consumer Protection Act, K.S.A §§ 50-623 et seq.	The Wayne Owen Act, K.S.A. § 50-6,139b; Security Breach Notification Act, K.S.A. §§ 50-7a01 et seq.

# Appendix A

		*** C 0 65 500
Kentucky	Kentucky Consumer Protection	KRS 365.732
	Act, KRS §§ 367.110300,	
	367.990	D. I. G. witz Daniel
Louisiana	Unfair Trade Practices and	Database Security Breach
	Consumer Protection Law, La.	Notification Law, La. R.S. §§
	R.S. §§ 51:1401 et seq.	51:3071 et seq.
Maine	Maine Unfair Trade Practices Act,	Maine Notice of Risk to Personal
	5 M.R.S.A. §§ 205-A et seq.	Data Act, 10 M.R.S.A. §§ 1346 et
		seq.
Maryland	Maryland Consumer Protection	Maryland Personal Information
	Act, Md. Code Ann., Com. Law	Protection Act, Md. Code Ann., Com. Law § 14-3501 et seq. (2013
	§§ 13-101 et seq. (2013 Repl. Vol	
	and 2019 Supp.)	Repl. Vol and 2019 Supp.)
Massachusetts	Mass. Gen. Laws ch. 93A	Mass. Gen. Laws ch. 93H; 201
	D. C. D. C.	Code Mass. Regs. 17.00 et seq.  Identity Theft Protection Act, MCL
Michigan	Michigan Consumer Protection	§§ 445.61 et seq. (Breach
	Act, MCL §§ 445.901 et seq.	notification only; no applicable
		State personal information
		protection Act)
7.0	The Huife was Departing Trade	Minnesota Data Breach Notification
Minnesota	The Uniform Deceptive Trade	Statute, Minn. Stat. § 325E.61
	Practices Act, Minn. Stat. §§	Statute, Willing State & 5252101
	325D.43–.48; Consumer Fraud Act, Minn. Stat. §§ 325F.68694	
) (!:	Missouri Merchandising Practices	Mo. Rev. Stat. § 407.1500
Missouri	Act, Mo. Rev. Stat. §§ 407.010 et	Mo. Rev. State 3 1077200
Nebraska	seq. Nebraska Consumer Protection	Financial Data Protection and
Neoraska	Act, Neb. Rev. Stat. §§ 59-1601 et	Consumer Notification of Data
	seq.; Nebraska Uniform Deceptive	Security Breach Act of 2006, Neb.
	Trade Practices Act, Neb. Rev.	Rev. Stat. § 87-801 et seq.
	Stat. § 87-301 et seq.	
Nevada	Nevada Deceptive Trade Practices	Nevada Security and Privacy of
11074444	Act; Nev. Rev. Stat. §§ 598.0903	Personal Information Act; Nev.
	et seq.	Rev. Stat. §§ 603A.010 et seq.
New Hampshire	NH RSA 358-A	NH RSA 359-C: 19-21
New Jersey	New Jersey Consumer Fraud Act,	New Jersey Identity Theft
	N.J.S.A. 56:8-1 et seq.	Prevention Act, N.J.S.A. 56:8-161
		to -166
New Mexico	The New Mexico Unfair Practices	The New Mexico Data Breach
Commission	Act, NMSA 1978, §§ 57-12-1 to -	Notification Act, NMSA 1978, §§
	26 (1967, as amended through	57-12C-1 to -12 (2017)
	2009)	
New York	Executive Law 63(12), General	General Business Law 899-aa and
	Business Law 349/350	899-bb

# Appendix A

		N. d. Caralina Identity Thaff
North Carolina	North Carolina Unfair and	North Carolina Identity Theft
	Deceptive Trade Practices Act,	Protection Act, N.C.G.S. §§ 75-60
	N.C.G.S. §§ 75-1.1 et seq.	et seq.
Ohio	Ohio Consumer Sales Practices	Security Breach Notification Act,
	Act, R.C. §§ 1345.01 et seq.	R.C. §§ 1349.19 et seq.
Oklahoma	Oklahoma Consumer Protection	Security Breach Notification Act,
	Act, 15 O.S. §§ 751 et seq.	24 O.S. §§ 161 et seq.
Oregon	Oregon Unlawful Trade Practices	Oregon Consumer Information
0.0800	Act, ORS 646.605 et seq.	Protection Act, ORS 646A.600 et
	,	seq.
Pennsylvania	Pennsylvania Unfair Trade	Breach of Personal Information
1 Omisylvania	Practices and Consumer	Notification Act, 73 P.S. §§ 2301 et
	Protection Law, 73 P.S. §§ 201-1	seq.
	et seq.	•
Rhode Island	Rhode Island Deceptive Trade	Rhode Island Identity Theft
Kiloue Island	Practices Act, R.I. Gen. Laws §§	Protection Act, R.I. Gen. Laws §§
	6-13.1-1 et seq.	11-49.3-1 et seq.
South Carolina	South Carolina Unfair Trade	Data Breach Notification, S.C.
South Caronna	Practices Act, S.C. Code Ann. §§	Code Ann. § 39-1-90
	39-5-10 et seq.	F
Tennessee	Tennessee Consumer Protection	Tennessee Identity Theft Deterrence
Tennessee	Act of 1977, Tenn. Code Ann. §§	Act of 1999, Tenn. Code Ann. §§
	47-18-101 to -132	47-18-2101 to -2111
Texas	Texas Deceptive Trade Practices –	Identity Theft Enforcement and
Texas	Consumer Protection Act, Tex.	Protection Act, Tex. Bus. & Com.
	Bus. & Com. Code Ann. §§ 17.41	Code Ann. § 521.001 – 152
	- 17.63	0000120000
Titale	Utah Consumer Sales Practices	Utah Protection of Personal
Utah	Act, Utah Code §§ 13-11-1, et.	Information Act, Utah Code §§ 13-
		44-101, et. seq.
77	seq. Vermont Consumer Protection	Vermont Security Breach Notice
Vermont	Act, 9 V.S.A. §§ 2451 et seq.	Act, 9 V.S.A. § 2435
77:	Virginia Consumer Protection	Virginia Breach of Personal
Virginia	Act Viscipio Code 88 50 1-106	Information Notification Law, §
	Act, Virginia Code §§ 59.1-196	18.2-186.6
177 11	through 59.1-207	Washington Data Breach
Washington	Washington Consumer Protection	Notification Law, RCW 19.255.010
	Act, RCW 19.86.020	Theft of Consumer Identity
West Virginia	West Virginia Consumer Credit	Protections, W.Va. Code § 46A-2A-
1	and Protection Act ("WVCCPA"),	
	W. Va. Code §§ 46A-1-101 et seq.	101 et seq.
	[W.Va. Code	
	§§ 46A-6-104, 46A-6-102(7)(6),	
	46A-6-102(7)(M)]	

Appendix B

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UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF NEW YORK		
In re	·x :	Chapter 11
Retrieval-Masters Creditors Bureau, Inc., 1	:	Case No. 19-23185 (RDD)
Debtor.		
	X	

ORDER PURSUANT TO FED. R. BANKR. P. 9019(a) APPROVING SETTLEMENT AND AUTHORIZING ACCEPTANCE OF FORM OF AGREED FINAL JUDGMENT BETWEEN THE DEBTOR AND PARTICIPATING STATE ATTORNEYS GENERAL

Upon the motion [Doc. No. 315] (the "Motion") of Retrieval-Masters Creditors Bureau, Inc., the debtor and debtor in possession in the above-captioned case (the "Debtor"), seeking entry of an order authorizing the Debtor, pursuant to section 105(a) of title 11 of the United States Code and Rule 9019(a) of the Federal Rules of Bankruptcy Procedure, to enter into separate settlements (referred to collectively as the "Settlement") with various participating states' Attorneys General pursuant to the terms of the form of "Agreed Final Judgment" annexed as Exhibit "B" to the Motion (the "Form of Judgment"); and notice of the Motion having been provided in accordance with the Order Granting Debtor's Motion for Order Authorizing the Establishment of Certain Notice, Case Management, and Administrative Procedures [Doc. No. 31], and such notice being due and sufficient, and no additional notice of the Motion being required; and the Court having jurisdiction under 28 U.S.C. §§ 157(a)-(b) and 1334(b); and consideration of the Motion and the relief requested therein being a core proceeding under 28 U.S.C. §§ 157(b); and venue being proper before the Court pursuant to 28 U.S.C. §§ 1408 and

The last four digits of the Debtor's taxpayer identification number is 9495. As of November 1, 2019, the Debtor's service address for purposes of this chapter 11 case is 200 Pemberwick Road, Greenwich, CT 06831. The Debtor also did business as American Medical Collection Agency.

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1409; and no objections to the Motion having been filed or otherwise interposed; and a hearing having been held in respect of the Motion on October 19, 2020 (the "Hearing"); and upon the Motion, the evidence adduced and/or proffered at the Hearing, and the entire record of the Debtor's case; and the Court finding that entry into the Settlement by the Debtor represents a sound exercise of the Debtor's business judgment, is fair and equitable, and otherwise in the best interests of the Debtor and its estate; and good and sufficient cause appearing therefor, it is hereby

ORDERED, that the Motion is granted, as and to the extent set forth herein; and it is further

ORDERED, that the Settlement is approved in its entirety; and it is further

ORDERED, that the Debtor is authorized, but not required, to consent to, execute, agree, stipulate or otherwise take such actions as may be necessary or appropriate to effect entry of orders, judgments, and/or decrees substantially in the form of the Form of Judgment (each a "Judgment") in respect of each Participating State (as defined in the Motion); and it is further

ORDERED, that consistent with the Motion, the Debtor is authorized, but not required, to enter into the Form of Judgment with each Participating State; provided, that the aggregate of all the Judgments shall not exceed \$21 million; and it is further

ORDERED, that the Judgment with each state shall include the specific Judgment amount allocated to such state as determined by the Participating States, whose allocation formulae are based primarily on the types of personal information of each resident whose

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information was compromised and the number of affected residents from each state; and it is

further

ORDERED, that the Debtor shall bear costs in the amounts and as otherwise set out in

the Judgment; and it is further

ORDERED, that this Order shall remain effective and binding notwithstanding any

conversion or dismissal of this chapter 11 case; and it is further

ORDERED, that for the avoidance of doubt, Debtor's principal, Russell Fuchs, is

authorized to execute the Judgment on behalf of Debtor, and that State Courts have jurisdiction

to enter any Judgment that is signed by the Debtor, Debtor's counsel and the appropriate

representative for the respective State.

ORDERED, that the Court shall retain jurisdiction to interpret, implement, and enforce

this Order.

Dated: White Plains, New York

October 27, 2020

/s/Robert D. Drain

UNITED STATES BANKRUPTCY JUDGE

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