

APPENDIX B

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ASSOCIATED COMMUNITY SERVICES CALL VOLUME DATA BY STATE, 01/01/2016 - 08/31/2019

State	Total Number of Calls	Number of Unique Numbers Called	Unique Number Called More than 100 times a year	Unique Number Called More than 30 times a month	Unique Number Called More than 10 times a week	Unique Number Called More than 3 times a day	Unique Number Called More than 3 times a day 2 days in a row	Unique Number Called 2 or more times in a 60 minute period	Unique Number Called 3 or more times in a 60 minute period
Alabama	25,332,580	1,219,500	8,166	7,645	28,766	51,198	12,339	153,389	4,572
Alaska	90	35	-	-	-	-	-	1	-
Arizona	31,799,375	1,475,209	6,978	6,360	28,098	44,365	10,544	183,178	7,021
Arkansas	3,859,440	294,392	953	1,120	4,230	7,389	1,757	22,314	718
California	171,990,237	7,895,841	34,787	35,637	132,163	249,525	55,003	1,027,904	38,043
Colorado	19,125,418	1,212,473	261	211	2,745	10,212	956	94,628	884
Connecticut	34,051,668	1,247,005	14,270	13,360	46,753	69,183	15,957	207,201	6,678
Delaware	7,144,256	316,021	2,119	2,075	8,033	13,195	3,160	41,655	1,014
District of Columbia	5,834	2,683	3	3	15	13	2	48	3
Florida	31,544,403	2,977,902	2,300	2,356	14,933	46,026	5,422	277,318	3,140
Georgia	43,146,017	2,218,053	13,410	13,865	48,633	79,967	21,058	247,029	7,194
Hawaii	110	67	-	-	-	-	-	2	1
Idaho	7,640,402	329,566	2,138	2,002	6,935	11,076	2,164	52,494	1,973
Illinois	53,362,022	2,685,958	11,945	10,424	45,731	97,392	17,674	339,769	9,463
Indiana	12,299,969	938,296	4,582	3,959	13,404	21,853	5,655	57,253	1,894
Iowa	10,460	3,371	2	1	7	10	4	72	6
Kansas	17,327,156	635,654	6,250	5,995	19,606	30,948	7,161	102,384	3,308
Kentucky	25,656,784	1,190,328	7,309	7,032	26,781	42,206	9,254	152,279	4,523
Louisiana	6,133,299	522,781	1,125	1,447	6,795	13,863	3,128	44,736	1,432
Maine	10,766,885	487,509	5,038	4,587	15,252	23,381	5,868	62,522	2,320
Maryland	45,311,078	1,719,830	16,943	15,444	55,566	88,312	20,191	274,284	7,379
Massachusetts	53,910,835	2,026,237	18,038	17,164	57,104	106,490	22,983	334,143	9,701
Michigan	35,490,726	2,221,589	10,415	10,814	41,324	63,327	17,367	202,985	6,406

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Minnesota	4,242,868	547,335	6	210	2,559	8,323	1,517	41,494	1,021
Mississippi	1,585	1,375	-	-	-	-	-	14	-
Missouri	31,162,821	1,451,654	12,229	10,992	37,039	66,350	14,598	181,349	7,034
Montana	8,508,189	307,575	2,916	2,227	8,295	12,488	2,861	57,774	2,468
Nebraska	11,951,260	441,177	3,845	3,258	12,604	19,356	4,252	63,153	2,201
Nevada	3,467,893	241,914	379	477	2,057	4,088	767	22,158	560
New Hampshire	9,596,014	402,442	2,342	2,218	9,313	14,298	3,561	48,206	889
New Jersey	67,978,635	2,591,517	25,592	24,295	79,131	125,769	32,115	422,572	12,586
New Mexico	9,572,606	451,111	1,628	1,462	7,677	13,213	2,622	69,367	2,506
New York	72,676,528	5,192,694	22,568	20,491	73,501	140,821	29,366	477,662	8,689
North Carolina	54,602,109	2,670,143	19,714	20,838	72,783	113,810	29,900	316,798	10,656
North Dakota	929	166	1	1	2	3	1	11	-
Ohio	53,261,227	2,720,590	12,822	12,618	47,143	77,461	18,512	236,785	4,990
Oklahoma	18,830,635	883,143	5,150	4,851	19,463	31,685	6,837	96,162	4,217
Oregon	20,380	7,751	1	1	5	7	1	103	4
Pennsylvania	61,526,158	3,666,056	14,059	11,688	47,562	81,200	18,199	271,417	4,515
Puerto Rico	7	7	-	-	-	-	-	-	-
Rhode Island	5,967,772	316,770	2,011	1,429	6,253	10,308	2,426	27,321	1,055
South Carolina	28,520,422	1,195,650	10,737	11,212	37,784	61,553	15,215	176,774	5,959
South Dakota	1,254	329	-	-	1	2	-	16	-
Tennessee	7,649,647	589,526	1,308	1,482	5,461	11,159	2,505	31,476	886
Texas	90,569,853	5,096,296	19,135	23,639	85,809	163,451	35,416	473,437	16,758
Utah	10,247,180	522,089	2,182	1,778	6,983	12,257	2,880	66,416	1,810

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Vermont	17,351	7,152	-	-	-	689	-	1,657	32
Virginia	40,365,574	2,147,926	9,312	10,566	39,731	69,115	16,155	247,377	5,477
Washington	41,843,637	1,646,136	9,918	9,238	36,003	56,940	12,565	231,952	9,099
West Virginia	13,541,789	497,483	6,685	5,914	21,822	33,052	8,511	87,625	3,086
Wisconsin	42,926,887	1,644,786	17,873	15,573	53,262	91,913	20,400	255,849	10,447
Wyoming	3,736,016	152,893	1,191	981	3,753	5,445	1,237	24,755	849
Total	1,328,696,270	67,013,986	370,636	381,097	1,318,870	2,294,687	520,066	7,807,268	235,467