



Attorney General Josh Shapiro
Internship information

Section Name: Bureau of Consumer Protection – Public Protection Division

Section Description: The Bureau of Consumer Protection mediates and investigates consumer complaints. It takes legal action against companies that engage in unfair or deceptive business practices in cases where a lawsuit by the Attorney General serves the public interest and benefits the citizens of the Commonwealth.

Contact Email Address: Alixandra Eichelberger
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(717) 857-2106

Locations: Philadelphia, Harrisburg, Pittsburgh

Hours per week: 12+

Intern Roles/Responsibilities:

- Review and summarize consumer complaints;
- Review relevant documents and identify violations;
- Perform research into prior legal actions or violations by businesses using web sites, DOS, CLEAR, etc.;
- Create and maintain spreadsheets and compile data for investigative reports;
- Communicate with consumers and businesses;
- Accompany agents on outreach events;
- Attend hearings and court dates.

Qualifications:

- Must be enrolled and in good standing with an accredited college or university;
- Strong research and writing skills;

Application Requirements:

- Apply using our online application; <https://www.attorneygeneral.gov/the-office/employment/>
- Attach a resume, cover letter, writing sample (optional), and copies of transcripts for all colleges attended;
- If selected, applicants will be required to submit to a thorough records check.