

Job Posting

DEPARTMENT:	Office of Attorney General
SECTION:	Attorney Resource Center/Civil Law Division
CLASS:	Clerk Typist II/III
LOCATION:	Strawberry Square, Harrisburg
TYPE POSITION:	Permanent, Full-time, Non-civil service, Union
WORK HOURS:	8:30 – 5:00
SALARY RANGE:	Clerk Typist II: Pay Range 3 – Minimum pay of \$29,888.00 Clerk Typist III: Pay Range 4 – Minimum pay of \$33,663.00

BASIC FUNCTION:

This is moderately complex/complex clerical work involving the typing and processing of documents in a variety of functions. An employee in this class performs clerical work of moderately complex/complex which requires the utilization of typing skills and the processing of a variety of documents which include the verification of information, performing arithmetic calculations, coding, and assisting the public in completing governmental forms. Work involves the skilled typing of correspondence, reports, transaction, and transmittals, and similar documents as part of the clerical documents processing of an office or functional activity. Work involves the responsibility for a significant aspect of a work process, an involved single office activity which is production or control oriented, or other multiple activities which are comparable in scope and complexity. Work may involve providing secretarial services to one or more individuals. Work may involve providing training and guidance to new employees and fulfilling a lead worker role for routine clerical operations. Work is subject to periodic changes in operating procedures and requires some adaptability to shifts in work schedule. Employees work with considerable independence within standard operating procedures, however, detailed supervisory guidance and review is received for new or unusual situations and changes in operating procedures and policies.

EXAMPLES OF DUTIES:

- As initial liaison between the Attorney's and the Attorney Resource Center; assists Attorneys and Investigators with transfer tickets to the right bins for handling
- Greets visitors in a courteous and helpful manner
- Receives mail for review, logging, and distribution
- Communicates with other State Agencies

- Proofreads various materials to ensure that information is grammatically correct, complete, consistent, and adheres to agency rules and regulations
- Types correspondence in reply to requests or questions
- Uses forms and templates
- Operates copier when necessary
- Assists in the work of the Attorney Resource Center (ARC)
- Accurately scans documents in a timely manner
- Uploads scanned documents into database (ICMS)
- Inputs data
- Maintains documents in an orderly and safeguarded manner
- Distributes/picks-up mail and/or deliveries
- Performs other duties as required

PREFERRED KNOWLEDGE, SKILLS, AND ABILITIES:

- Proficient in Microsoft Word and Outlook
- Shows initiative, works independently, and is dependable
- Exhibits attention to accuracy and organization
- Possesses computer knowledge necessary to navigate through networks and computer based files
- Exceptional typing skills
- Ability to maintain confidentiality of document materials

MINIMUM EXPERIENCE AND TRAINING:

Qualifications for Clerk Typist II are as follows:

- Six months as a Clerk Typist I OR
- Completion of high school business curriculum which included at least one typing course OR
- Any equivalent experience and/or training which provided the required knowledge, skills, and abilities

Qualifications for Clerk Typist III are as follows:

- Six months as a Clerk Typist 2 and completion of high school OR
- One year of progressively complex clerical typing experience and completion of high school OR
- Six months of moderately complex clerical typing work and completion of a post high school business curriculum OR
- Any equivalent experience and/or training which provided the required knowledge, skills, and abilities