

## MAIL-IN FORM

You must have a PA residence to register.

Individual or Business Name\*

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Address\*

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City\*

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State\*

Zip\*

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Email

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Signature\*

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\* Required information.

By submitting this information, you are certifying that it is true and correct.

Enter up to seven home, business or cell phone numbers for inclusion in the "Do Not Call" list. (At least one is required)

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Please note: Because the Do Not Call list is updated quarterly, there will be a delay before you experience a reduction in telemarketing phone calls.

Tips to help avoid unwanted calls:

- Be mindful of providing your telephone number at cash registers and checkout points. Your number could be placed on telemarketing lists without any additional consent.
- Be aware of providing contact information when participating in online surveys or contests.
- Entering contests at fairs and public events may lead to future telephone solicitations.

There are several ways in which you can register for the Do Not Call list.

Visit [www.attorneygeneral.gov](http://www.attorneygeneral.gov) to complete the online registration form

Call the toll-free helpline at **1-888-777-3406**

Mail your name, or the name of your business, complete mailing address, telephone number(s) and signature to:

Office of Attorney General  
Bureau of Consumer Protection  
Do Not Call List  
Strawberry Square, 15<sup>th</sup> Floor  
Harrisburg, PA 17120

*Be sure to register your residential and business landlines and cell phones!*



For more information about the Do Not Call list, visit [www.attorneygeneral.gov](http://www.attorneygeneral.gov)

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# do NOT call

1.888.777.3406

## PENNSYLVANIA

Have you registered?

Office of Attorney General

# PENNSYLVANIA?

## Have you registered?

*Unwanted telemarketing calls can be a nuisance and an intrusion upon your privacy at home or at work. In 2002, Pennsylvanians were first given the opportunity to avoid these calls by registering for the Do Not Call list. In fact, one million citizens registered in a single two-week period that year, and millions more have registered through the past few years. In 2019, businesses were given the opportunity to register as well.*

*Please make sure that your home and business telephone numbers, including cell phones, are on the list by registering.*

*Don't delay — visit our website at [www.attorneygeneral.gov](http://www.attorneygeneral.gov) or call the helpline at 1-888-777-3406 to register today.*



The Office of Attorney General is responsible for enforcing the Do Not Call law, which allows Pennsylvania residents and businesses to avoid unwanted telemarketing calls to their homes. Telemarketers are prohibited from calling any number on the statewide Do Not Call list.

There is no fee for registering on the list. This list is updated quarterly, so there is a delay between the time you register for the Do Not Call list and the time the telemarketers receive your information. You can register residential and business landlines and cell phones.

Once you have registered, remember that the list is distributed to telemarketers on a quarterly basis under Pennsylvania law. Telemarketers then have 30 days to remove your number(s) from their calling lists.

Telemarketers may call from outside the United States or use technology to mask the origins of their calls. This can make identification of who placed the call and enforcement against them difficult. We work with the FTC to track these calls.

### UNDERSTANDING THE LAW

The Do Not Call law provides for several exceptions under which telemarketers may call your home or business even if your number is registered on the Do Not Call list. The exceptions include calls from:

- Telemarketers who have had an established business relationship with you within the 12 months preceding the call.
- Tax-exempt charitable organizations, veterans organizations chartered by the U.S. Congress, and calls made on behalf of a political candidate or political party.
- Telemarketers calling at the express request of the telephone customer.

The Do Not Call law also prohibits telemarketers from blocking their telephone numbers from a caller ID device. Telemarketers who violate the provisions of the law could face a civil penalty of \$1,000 per violation. The penalty could be increased to \$3,000 if the call is placed to a person 60 years old or older who is registered on the Do Not Call list.

[www.attorneygeneral.gov](http://www.attorneygeneral.gov)