



STATE LAW ENFORCEMENT ACTIONS

Matter Name Company Location Filing Location	Description of Action	Status	Agency	Press Contact	Additional Information
<p>State of Colorado, ex rel. Cynthia H. Coffman v. Kenneth Gabriel Fairchild and VASS, LLC, d/b/a Student Loan Reduction Services</p> <p>Denver, CO (Centennial, CO)</p>	<p>Subpoena Enforcement Action: Application for relief in District Court under C.R.S. 6-1-109 for failure to respond to a civil law enforcement investigative subpoena, based on allegations of misrepresentations regarding student loan relief services.</p>	<p>July 14, 2017: Application filed.</p> <p>July 17, 2017: Application granted in part, SLRS and Fairchild ordered to respond to subpoenas within 14 days.</p> <p>August 2, 2017: Fairchild files objections to order and to investigation.</p> <p>September 29, 2017: SLRS and Fairchild ordered to provide subpoena responses within 14 days, appear for a CID within 14 days after that, and pay State attorney fees and costs.</p>	<p>Colorado Attorney General</p>	<p>Annie Skinner (720) 508-6553 Annie.Skinner@coag.gov</p>	

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District of Columbia v. Student Aid Center, Inc., Damien Alvarez, and Ramiro Fernandez-Moris Doral, FL (Washington, DC)	Civil Lawsuit: Alleging violations of (i) the District's Consumer Protections Procedures Act by misrepresenting the nature of student loan relief services and (ii) the District's Consumer Credit Services Organizations Act by charging illegal advance fees.	August 3, 2017: Order granting summary judgment as to liability of all Defendants. May 26, 2016: Complaint filed.	Attorney General for the District of Columbia	Rob Marus (202) 724-5646 robert.marus@dc.gov MARRISA GELLER (202) 724-5448 marrisa.geller@dc.gov	https://oag.dc.gov/sites/default/files/dc/sites/oag/release_content/attachments/SAC%20DC%20Complaint%20Final_0.pdf https://oag.dc.gov/sites/default/files/dc/sites/oag/release_content/attachments/Student_Aid_Center_Settlement_Release_FINAL.pdf
FTC and State of Florida v. Student Aid Center, Inc., Ramiro Fernandez-Moris, and Damien Alvarez Doral, FL (Miami, FL)	Civil Lawsuit: Alleging violations of the Florida Deceptive and Unfair Trade Practices Act, the FTC Act, the Telemarketing Sales Rule, and the Credit Repair Organizations Act, in connection with luring consumers into paying illegal upfront fees with false promises that they were approved or pre-approved for loan forgiveness or lower monthly payments.	August 31, 2017: Summary judgment granted against Defendant Fernandez-Moris. August 4, 2017: Plaintiffs' motion for default judgment filed against Student Aid Center, Inc. and Damien Alvarez (pending). May 23, 2016: Complaint filed.	Florida Attorney General and FTC (joint case)	Kylie Mason (850) 245-0150 Kylie.Mason@myfloridalegal.com	http://myfloridalegal.com/_852562220065EE67.nsf/0/6A2FE8FCA23FBD0F85257FBE006615F9?Open&Highlight=0,student.aid,federal,court http://myfloridalegal.com/webfiles.nsf/WF/1MAR-AAAAMRF/\$file/Student+Aid+Center+Complaint.pdf

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<p>State of Florida v. Strategic Student Solutions, LLC</p> <p>Boca Raton, FL</p> <p>(West Palm Beach, FL)</p>	<p>Civil Lawsuit: Alleging deceptive and unfair business practices relating to student loan debt.</p>	<p>May 23, 2017: Complaint filed.</p>	<p>Florida Attorney General</p>	<p>Kylie Mason (850) 245-0150 Kylie.Mason@myfloridalegal.com</p>	<p>http://myfloridalegal.com/_852562220065EE67.nsf/0/4756C8BEAC10E3628525812B00736A42?Open&Highlight=0,strategic,solutions</p> <p>http://myfloridalegal.com/webfiles.nsf/WE/JMAR-AMPMH8/\$file/Strategic+Student+Solutions+Complaint.pdf</p>
<p>State of Florida v. Brelvis Consulting, LLC d/b/a The Student Loan Help Center</p> <p>Wesley Chapel, FL</p> <p>(Dade City, FL)</p>	<p>Petition: Petition for an Order Compelling Compliance with an Investigative Subpoena Duces Tecum.</p>	<p>May 16, 2017: Petition filed.</p>	<p>Florida Attorney General</p>	<p>Kylie Mason (850) 245-0150 Kylie.Mason@myfloridalegal.com</p>	

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<p>People of the State of Illinois v. FDATR, Inc., d/b/a Federal Tax Relief, Federal Student Loan Relief; Teldebt Solutions Inc.; Dean Tucci; Kenneth Wayne Halverson</p> <p>Wood Dale, IL (Chicago, IL)</p>	<p>Civil Lawsuit: Seeking permanent injunction, civil penalties, and equitable monetary relief against affiliated student loan and tax debt relief scam companies. Alleges violations of the Consumer Fraud Act, 815 ILCS 505/1 <i>et seq.</i>; Debt Settlement Consumer Protection Act, 225 ILCS 429/1 <i>et seq.</i>; and Credit Services Organizations Act, 815 ILCS 605/1 <i>et seq.</i></p>	<p>October 11, 2017: Complaint filed.</p>	<p>Illinois Attorney General</p>	<p>Eileen Boyce (312) 814-4947 eboyce@atg.state.il.us</p>	
<p>State of Kansas ex rel Derek Schmidt v. Brelvis Consulting, LLC d/b/a The Student Loan Help Center</p> <p>Wesley Chapel, FL (Topeka, KS)</p>	<p>Petition: Petition for a Temporary Restraining Order for Failure to Obey a Subpoena.</p>	<p>October 5, 2017: Petition filed.</p>	<p>Kansas Attorney General</p>	<p>Clint Blaes (785) 296-5459 clint.blaes@ag.ks.gov</p> <p>Jennifer Montgomery (785) 296-6115 jennifer.montgomery@ag.ks.gov</p>	

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<p>Consumer Protection Division, Office of the Attorney General of Maryland v. H & S Marketing, LLC d/b/a Student Loan Counsel; Client Processing Services LLC, in its own name and d/b/a Student Loan Counsel; Henrique Silva a/k/a Rick Silva; Melissa Haddad; Cimar Scaff; and Gail Ghada Haddad</p> <p>Huntington Beach, CA and Valencia, CA</p> <p>(Baltimore, MD)</p>	<p>Administrative Cease and Desist Order: Issued a Statement of Charges and an administrative Cease and Desist Order against Respondents as a result of misrepresentations made in the offer and sale of student loan debt relief services, as well as for engaging in prohibited credit services business and debt settlement services activities. Ordered to pay full restitution to all affected Maryland consumers and to comply with injunctive relief.</p>	<p>September 28, 2017: Cease and Desist Order issued, enjoining defendants from further violating Maryland law and from offering such services in Maryland until they comply with all related licensing and registration requirements; and providing for the return of all money collected from Maryland consumers and payment of \$5,000 for the State's investigative costs.</p>	<p>Office of the Attorney General of Maryland</p>	<p>Christine Tobar (410) 576-6956 ctobar@oag.state.md.us</p>	

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<p>Heritage Asset Management, Inc., d/b/a National Secure Processing; Tribune Management, Inc., d/b/a Student Loan Group; D.O.R.M. Group; Student Loan Service Managers, a/k/a SLS Managers; Maximum Tech Corporation, d/b/a Rubik Payment Solutions; Mazen A. Radwan; Rima A. Radwan; Dean P. Robbins</p> <p>Aliso Viejo, CA and Renton, WA</p> <p>(Wake County, NC)</p>	<p>Civil Lawsuit: Seeking a permanent injunction, restitution, and civil penalties for the entities' misrepresentations in the marketing, sale, and provision of student loan debt consolidation services; collection of illegal advance fees; and other unlawful conduct.</p>	<p>March 6, 2017: Consent judgment and permanent injunction entered enjoining the entity from further violations of North Carolina law, and providing for \$377,048.99 in consumer restitution and the State's attorney fees, investigative costs, and for consumer protection or restitution purposes.</p>	<p>North Carolina Attorney General</p>	<p>Laura Brewer (919) 716-6484 lbrewer@ncdoj.gov</p>	<p>http://www.ncdoj.gov/News-and-Alerts/News-Releases-and-Advisories/AG-Josh-Stein-Fights-to-Protect-Student-Borrowers.aspx</p>
<p>State of North Dakota v. Progress Advocates Group, LLC</p> <p>Costa Mesa, CA</p> <p>(Bismarck, ND)</p>	<p>Assurance of Voluntary Compliance: Resolving alleged violations of North Dakota's Debt-Settlement Providers Law, N.D.C.C. chapter 13-11, operating without a debt settlement provider license, and Home Solicitation Sales Statute., N.D.C.C. chapter 15-18, failure to provide notice of right to cancel.</p>	<p>September 1, 2017: Assurance of Voluntary Compliance filed and entered, providing injunctive relief, civil penalties, and consumer restitution.</p>	<p>North Dakota Attorney General</p>	<p>Liz Brocker (701) 328-2213 lbrocker@nd.gov</p>	

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State of North Dakota v. Student Loan Counsel Huntington Beach, CA (Bismarck, ND)	Assurance of Voluntary Compliance: Resolving alleged violations of North Dakota's Debt-Settlement Providers Law, N.D.C.C. chapter 13-11, operating without a debt settlement provider license.	August 18, 2017: Assurance of Voluntary Compliance filed and entered, providing injunctive relief, civil penalties, and consumer restitution.	North Dakota Attorney General	Liz Brocker (701) 328-2213 lbrocke@nd.gov	
In the Matter of: Brelvis Consulting, LLC, d/b/a The Student Loan Help Center Wesley Chapel, FL (Salem, OR)	Assurance of Voluntary Compliance: Resolving alleged violations of Oregon Unlawful Trade Practice Act, ORS 646.605 <i>et seq.</i> , for charging excessive fees for debt management services without properly registering and filing a bond.	July 10, 2017: Company prohibited from doing business in Oregon, required to pay full restitution to Oregon consumers, and required to make a payment of \$15,000 to the State.	Oregon Attorney General	Kristina Edmunson (503) 378-6002 Kristina.Edmunson@doj.state.or.us	
In the Matter of: R.A.N. Wild Productions, Inc. d/b/a Nationwide Student Loan Woodland Hills, CA (Salem, OR)	Assurance of Voluntary Compliance: Resolving alleged violations of Oregon Unlawful Trade Practice Act, ORS 646.605 <i>et seq.</i> , for charging excessive fees for debt management services without properly registering and filing a bond.	June 12, 2017: Company prohibited from doing business in Oregon, required to pay full restitution to Oregon consumers, and make a payment of \$7,000 to the State.	Oregon Attorney General	Kristina Edmunson (503) 378-6002 Kristina.Edmunson@doj.state.or.us	

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<p>In the Matter of: D.O.R.M. Group, Inc., d/b/a Student Loan Service Managers and Heritage Asset Management, Inc., d/b/a National Secure Processing</p> <p>Aliso Viejo, CA (Salem, OR)</p>	<p>Assurance of Voluntary Compliance: Resolving alleged violations of Oregon Unlawful Trade Practice Act, ORS 646.605 <i>et seq.</i>, for charging excessive fees for debt management services without properly registering and filing a bond.</p>	<p>April 4, 2017: Company prohibited from doing business in Oregon, required to pay full restitution to Oregon consumers, and required to make a payment of \$14,000 to the State.</p>	<p>Oregon Attorney General</p>	<p>Kristina Edmunson (503) 378-6002 Kristina.Edmunson@doj.state.or.us</p>	
<p>In the Matter of: Student Loan Association</p> <p>Livermore, CA (Salem, Oregon)</p>	<p>Assurance of Voluntary Compliance: Resolving alleged violations of Oregon Unlawful Trade Practice Act, ORS 646.605 <i>et seq.</i>, for charging excessive fees for debt management services without properly registering and filing a bond.</p>	<p>April 4, 2017: Company prohibited from doing business in Oregon, required to pay full restitution to Oregon consumers, and required to make a payment of \$12,000 to the State.</p>	<p>Oregon Attorney General</p>	<p>Kristina Edmunson (503) 378-6002 Kristina.Edmunson@doj.state.or.us</p>	

<p>Commonwealth of PA, Office of Attorney General v. Student Loan Relief, LLC; Student Loan Relief of Texas Incorporated; and Jason M. Spencer</p> <p>Dallas, TX (Westmoreland County Court of Common Pleas, PA)</p>	<p>Civil Lawsuit: Alleging violations of PA's Unfair Trade Practices Consumer Protection Law, 73 P.S. § 201-1 <i>et seq.</i>, and Debt Management Services Act 63 P.S. § 2401 <i>et seq.</i>, for failing to provide debt relief services, obtaining unauthorized loan forbearances for borrowers, engaging in false and deceptive advertising, and providing "debt management services" to PA consumers without the required license.</p>	<p>October 2, 2017: Complaint filed.</p>	<p>Pennsylvania Attorney General</p>	<p>Joe Grace (717) 787-5211 jgrace@attorneygeneral.gov</p>	
<p>State of Texas v. Student Loan Relief, LLC, Student Loan Relief of Texas, Inc., Your Student Loan Relief Organization, and Jason Spencer</p> <p>Dallas, TX (Austin, Texas)</p>	<p>Civil Lawsuit: Alleging violations of the Texas Deceptive Trade Practices-Consumer Protection Act, Tex. Bus. & Com. Code sec. 17.41 <i>et seq.</i>, for misleading and deceptive representations regarding its student loan relief services, as well as Chapter 394 of the Texas Finance Code for failure to register with the Office of the Consumer Credit Commissioner before providing debt management services in Texas.</p>	<p>October 2, 2017: Complaint filed.</p>	<p>Texas Attorney General</p>	<p>Jeff Hillery (512) 463-2050 Jeff.Hillery@oag.texas.gov</p> <p>Kayleigh Lovvorn Kayleigh.Lovvorn@oag.texas.gov</p> <p>Jennifer Speller Jennifer.Speller@oag.texas.gov</p>	
<p>Global Doc Prep, Inc.</p> <p>Boca Raton, FL (Seattle, WA)</p>	<p>Civil Lawsuit: Alleging violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.</p>	<p>October 2, 2017: Complaint filed.</p> <p>Consent decree to be entered shortly providing for \$5,138.20 in consumer restitution and injunctions requiring compliance with Washington law.</p>	<p>Washington Attorney General</p>	<p>Dan Jackson Dan11@atg.wa.gov</p>	

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SLAC, Inc. d/b/a Student Loan Assistance Center Norco, CA (Seattle, WA)	Civil Lawsuit: Alleging violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.	August 21, 2017: Amended Consent Decree entered providing for a new total of \$250,055.42 in consumer restitution and injunctions requiring compliance with Washington law. November 3, 2016: Complaint filed.	Washington Attorney General	Dan Jackson Danj1@atg.wa.gov	
Sign on the X, LLC d/b/a Student Loan Exchange Santa Ana, CA (Seattle, WA)	Civil Lawsuit: Alleging violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.	August 14, 2017: Complaint filed. August 15, 2017: Consent Decree entered providing for \$36,036.65 in consumer restitution and injunctions requiring compliance with Washington law.	Washington Attorney General	Dan Jackson Danj1@atg.wa.gov	
In re FNZA Marketing, LLC d/b/a Student Loan Pro Irvine, CA (Olympia, WA)	Assurance of Discontinuance: Resolving alleged violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.	July 30, 2017: Assurance of Discontinuance entered providing for \$25,355.67 in consumer restitution and injunctions requiring compliance with Washington law.	Washington Attorney General	Dan Jackson Danj1@atg.wa.gov	

<p>In re Student Loan Relief Center, LLC</p> <p>Santa Fe Springs, CA (Olympia, WA)</p>	<p>Assurance of Discontinuance: Resolving alleged violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.</p>	<p>July 27, 2017: Assurance of Discontinuance entered providing for \$1,196.66 in consumer restitution and injunctions requiring compliance with Washington law.</p>	<p>Washington Attorney General</p>	<p>Dan Jackson Danj1@atg.wa.gov</p>	
<p>In re United Student Loan Solutions, LLC</p> <p>Boca Raton, FL (Olympia, WA)</p>	<p>Assurance of Discontinuance: Resolving alleged violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.</p>	<p>June 2, 2017: Assurance of Discontinuance entered providing for \$898.50 in consumer restitution and injunctions requiring compliance with Washington law.</p>	<p>Washington Attorney General</p>	<p>Dan Jackson Danj1@atg.wa.gov</p>	
<p>State of Washington v. National BPO, LLC d/b/a National Student Servicing</p> <p>Santa Ana, CA (Seattle, WA)</p>	<p>Civil Lawsuit: Alleging violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.</p>	<p>June 1, 2017: Complaint filed.</p> <p>June 2, 2017: Consent Decree entered providing for \$55,201.40 in consumer restitution and injunctions requiring compliance with Washington law.</p>	<p>Washington Attorney General</p>	<p>Dan Jackson Danj1@atg.wa.gov</p>	
<p>State of Washington v. Student Loan Solutions, LLC</p> <p>Hurst, TX (Seattle, WA)</p>	<p>Civil Lawsuit: Alleging violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.</p>	<p>May 18, 2017: Complaint filed.</p> <p>May 19, 2017: Consent Decree entered providing for \$10,682.00 in consumer restitution and injunctions requiring compliance with Washington law.</p>	<p>Washington Attorney General</p>	<p>Dan Jackson Danj1@atg.wa.gov</p>	

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State of Washington v. CSADVO, LLC d/b/a National Student Aid Care Irvine, CA (Seattle, WA)	Civil Lawsuit: Alleging violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.	May 16, 2017: Complaint filed. May 17, 2017: Consent Decree entered providing for \$8,967.50 in consumer restitution and injunctions requiring compliance with Washington law.	Washington Attorney General	Dan Jackson Danj1@atg.wa.gov	
State of Washington v. Financial Education Referral Center d/b/a Student Financial Help Center Irvine, CA (Seattle, WA)	Civil Lawsuit: Alleging violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.	May 16, 2017: Complaint filed. May 17, 2017: Consent Decree entered providing for \$51,258.92 in consumer restitution and injunctions requiring compliance with Washington law.	Washington Attorney General	Dan Jackson Danj1@atg.wa.gov	
State of Washington v. Title 4 Services, LLC Tampa, FL (Seattle, WA)	Civil Lawsuit: Alleging violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.	April 12, 2017: Complaint filed. April 13, 2017: Consent Decree entered providing for \$8,123.51 in consumer restitution and injunctions requiring compliance with Washington law.	Washington Attorney General	Dan Jackson Danj1@atg.wa.gov	

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Brelvis Consulting, LLC d/b/a Student Loan Help Center Wesley Chapel, FL (Olympia, WA)	Motion to Enforce Civil Investigative Demand: Under RCW 19.86.110 and RCW 18.28.	February 24, 2017: Motion to Enforce filed. March 24, 2017: Trial Court granted State's Motion.	Washington Attorney General	Dan Jackson DanJ1@atg.wa.gov	
State of Washington v. Prima Processing Solutions, LLC West Palm Beach, FL (Seattle, WA)	Civil Lawsuit: Alleging violations of Washington's Debt Adjusting Act, RCW 18.28, and Consumer Protection Act, RCW 19.86.	February 13, 2017: Complaint filed. February 14, 2017: Consent Decree entered providing for \$27,170.02 in consumer restitution and injunctions requiring compliance with Washington law.	Washington Attorney General	Dan Jackson DanJ1@atg.wa.gov	